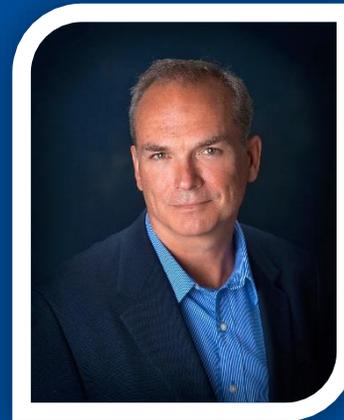




Top 5 Expectations for Post-Acute Administrators

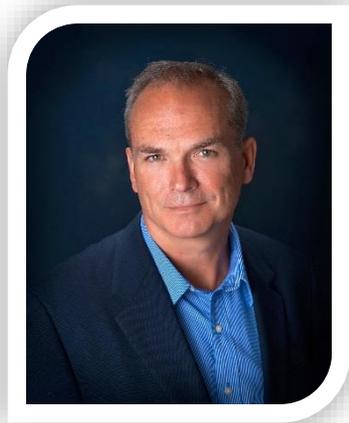
Ensure You're Measuring Up



MODERATOR
Bill Briggs, Business Development VP



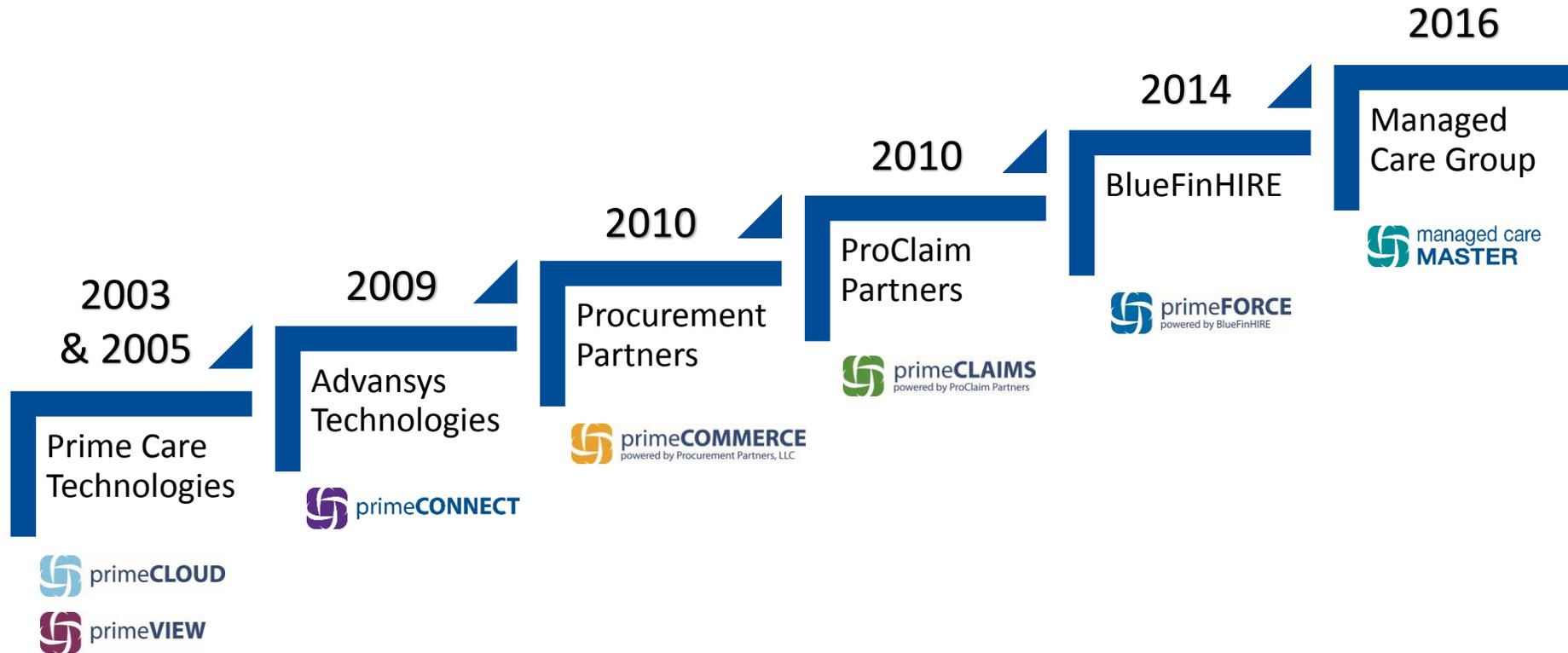
PRESENTER
Cheryl Field, Chief Product Officer



Introductions

Bill Briggs, Business Development VP

prime care TECHNOLOGIES





Top 5 Expectations for Post-Acute Administrators

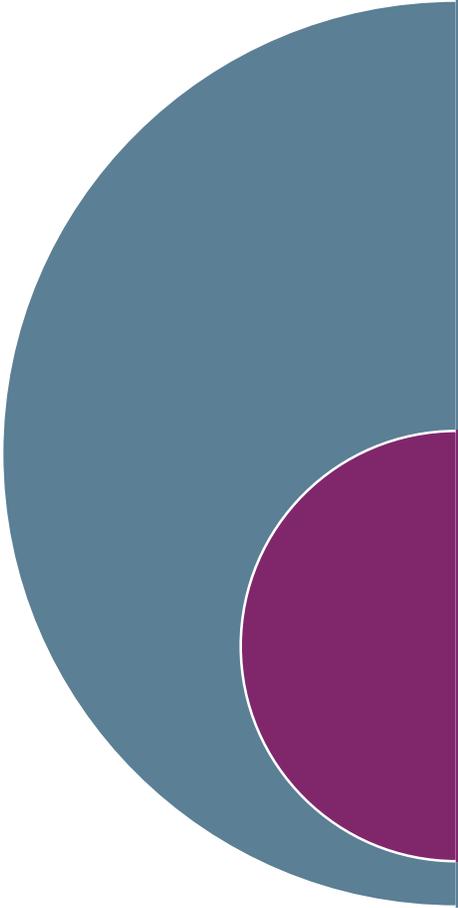
Cheryl Field, Chief Product Officer

Poll #1

Are you currently using a dashboard to consolidate your business intelligence?



Challenges or opportunities?



As facilities went
“paperless,” technology
penetrated SNFs
yielding applications...

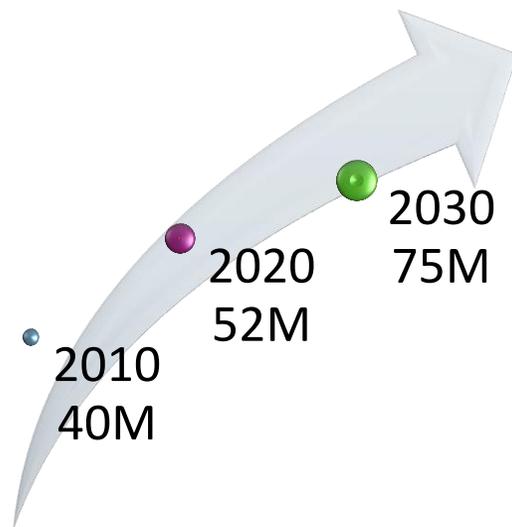
- Financial software
- Clinical software
- Time and attendance system
- Payroll software
- Rehab (internal vs contract)
- Satisfaction surveys
- Quality assurance tools
- Survey preparation applications

...and a ton of
valuable DATA!

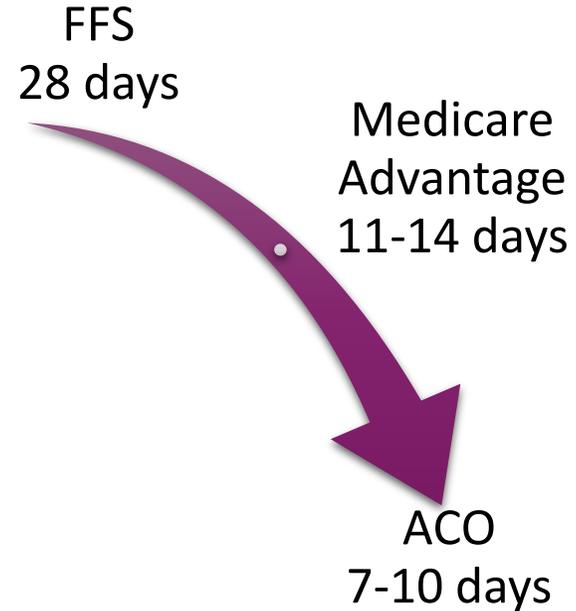
For now...Goals of
Healthcare Reform



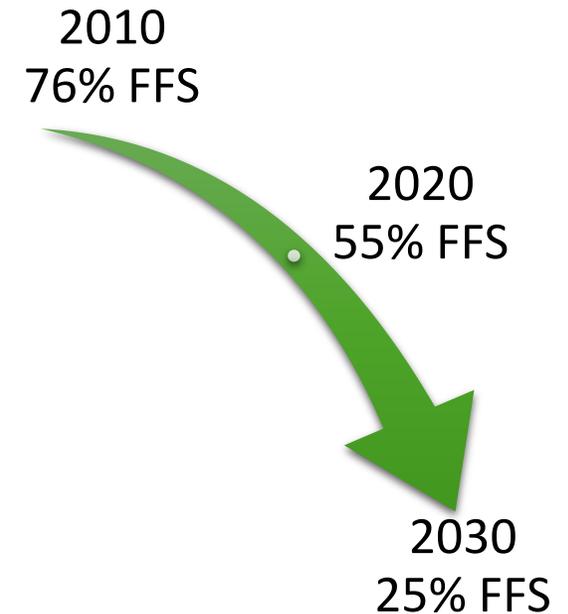
Population Over 65



Avg Length of Stay



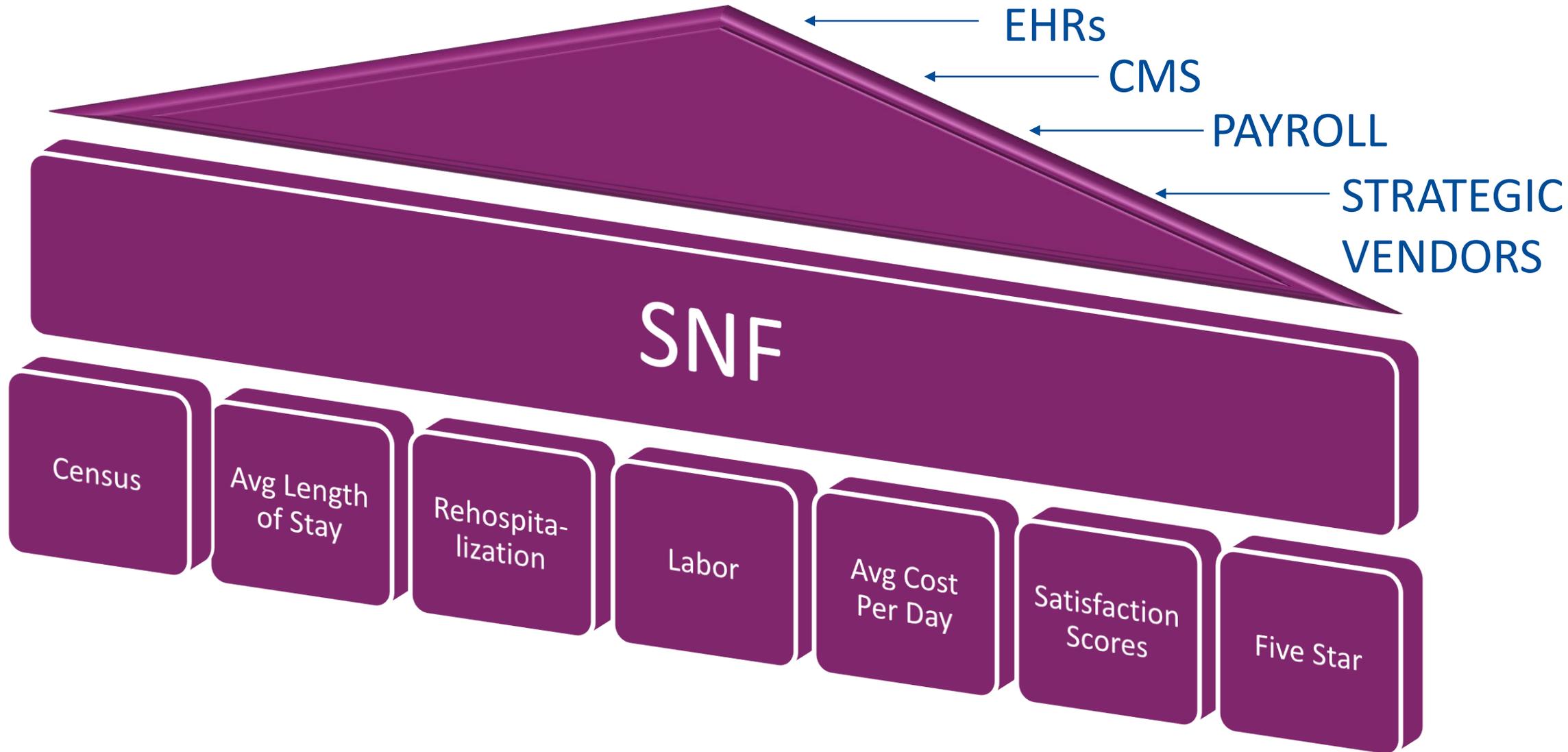
Payment Transitions



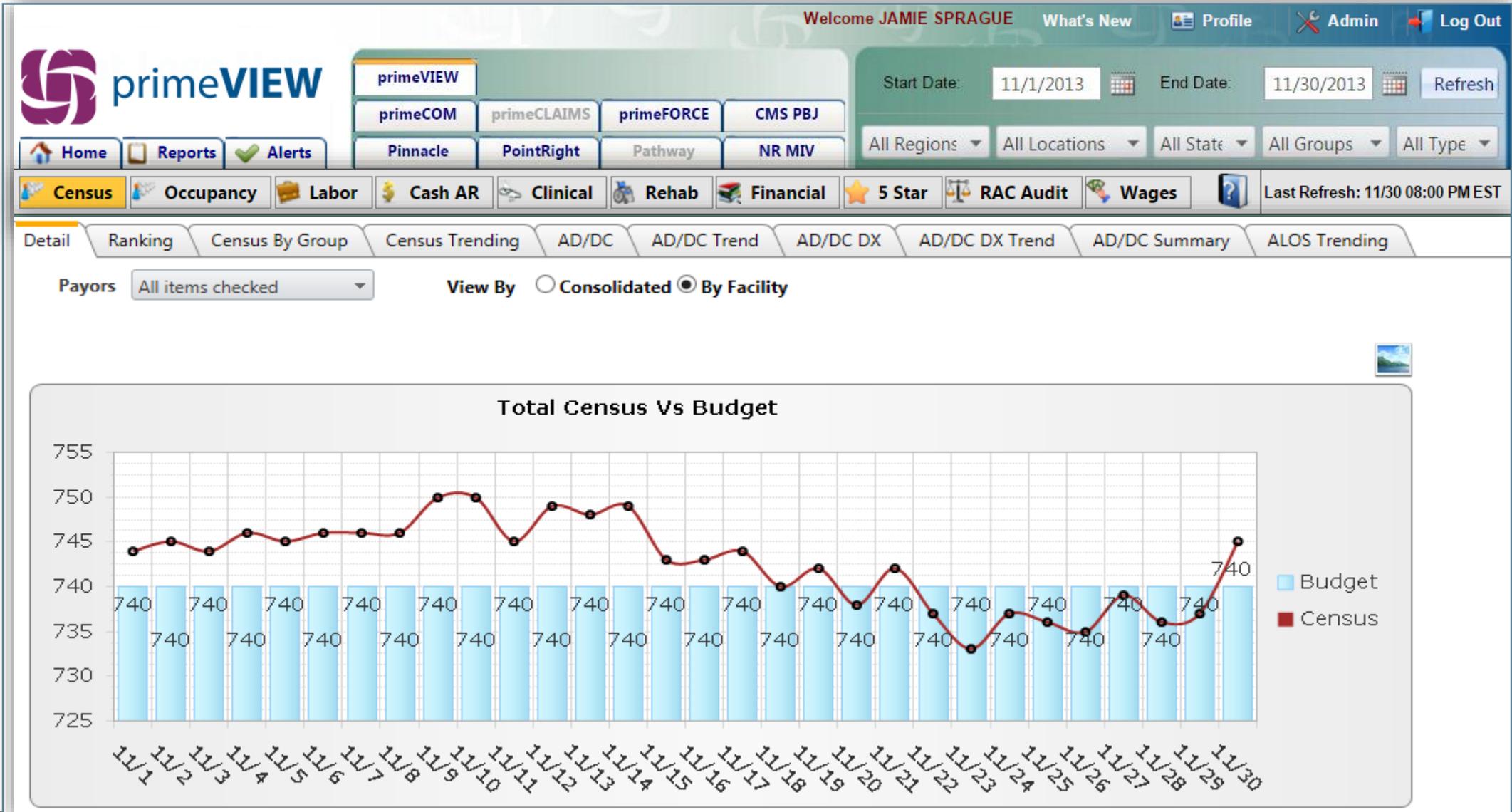
Polling Question #2

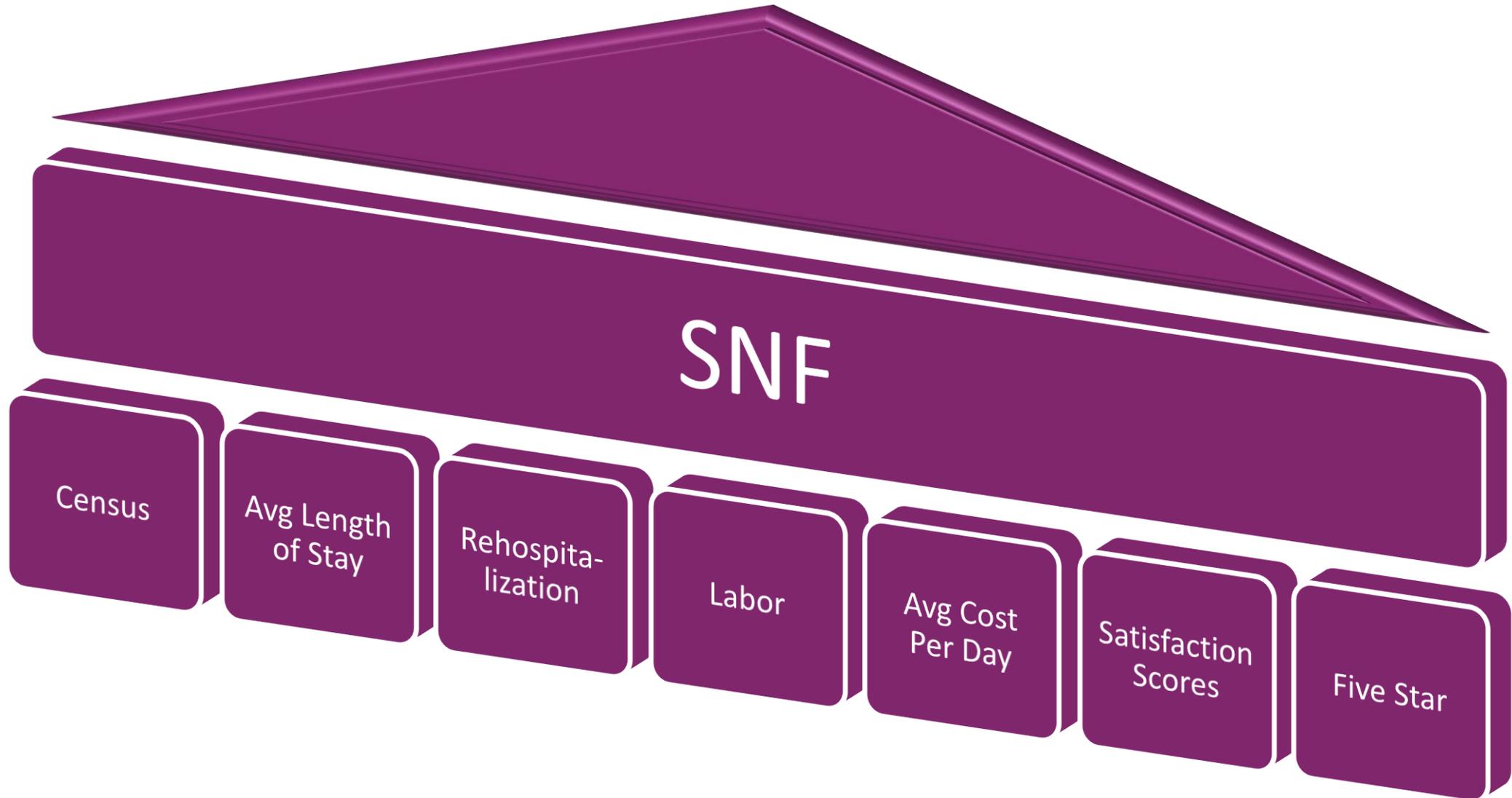
How many hours does your organization spend gathering data for month-end reports?

SNF Key Performance Indicators



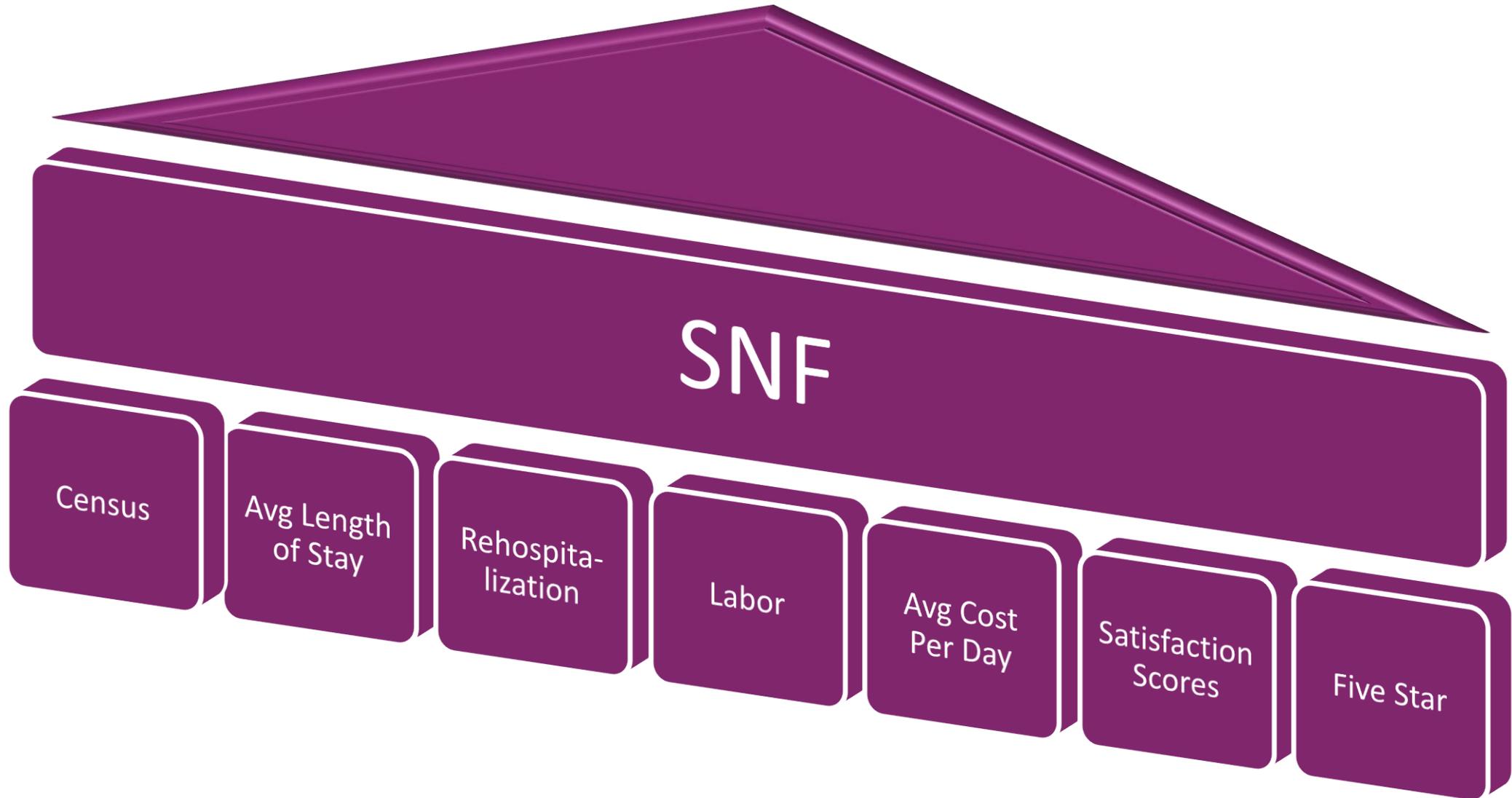






By Payer
By Facility
By Time

Census To Budget Details									
Show Unknown Details									
Facility	Payor	Total	ADC	Budget	Variance	QTD ADC	YTD ADC	11/30/13 Sat	11/29/13 Fri
Facility 1									
	Assist Living/Independent	1,505	50.2	51	-0.8	50.1	53.4	48	48
	Hospice	106	3.5	12	-8.5	3.9	4.2	4	4
	Medicaid	1,841	61.4	55	6.4	61.1	58.4	61	61
	Medicare	583	19.4	25	-5.6	19.0	19.6	23	23
	Pending	79	2.6	0	2.6	1.3	1.6	4	4
	Private	568	18.9	20	-1.1	22.2	23.8	21	21
	Unknown	66	2.2	0	2.2	1.1	0.2	2	2
	In-House Census	4,748	158.3	163	-4.7	158.6	161.2	163	163
	Total	4,748	158.3	163	-4.7	158.6	161.2	163	163
	Budget	4,890	163.0	163	0.0	160.0	152.4	163	163
	% Occup	92	92.6	95.32	-2.8	92.7	94.3	95	95
Facility 2									
	Hospice	156	5.2	6	-0.8	5.9	5.6	5	5
	Medicaid	1,753	58.4	58	0.4	58.1	53.9	58	58
	Medicare	191	6.4	7	-0.6	8.8	7.8	6	6
	Private	152	5.1	6	-0.9	4.7	5.4	7	5
	In-House Census	2,252	75.1	77	-1.9	77.5	74.2	76	74
	Total	2,252	75.1	77	-1.9	77.5	74.3	76	74
	Budget	2,310	77.0	77	0.0	77.0	77.0	77	77
	% Occup	78	78.2	80.21	-2.0	80.7	77.3	79	77



Welcome CHERYL FIELD What's New Profile Admin Log Out

primeVIEW primeCOM primeCLAIMS primeFORCE CMS PBJ

Home Reports Alerts Pinnacle PointRight Pathway NR MIV

Start Date: 11/1/2013 End Date: 11/30/2013 Refresh

All Regions All Locations All State All Groups All Type

Census Occupancy Labor Cash AR Clinical Rehab Financial 5 Star RAC Audit Wages Last Refresh: 11/30 08:00 PM E

Detail Ranking Census By Group Census Trending AD/DC AD/DC Trend AD/DC DX AD/DC DX Trend AD/DC Summary **ALOS Trending**

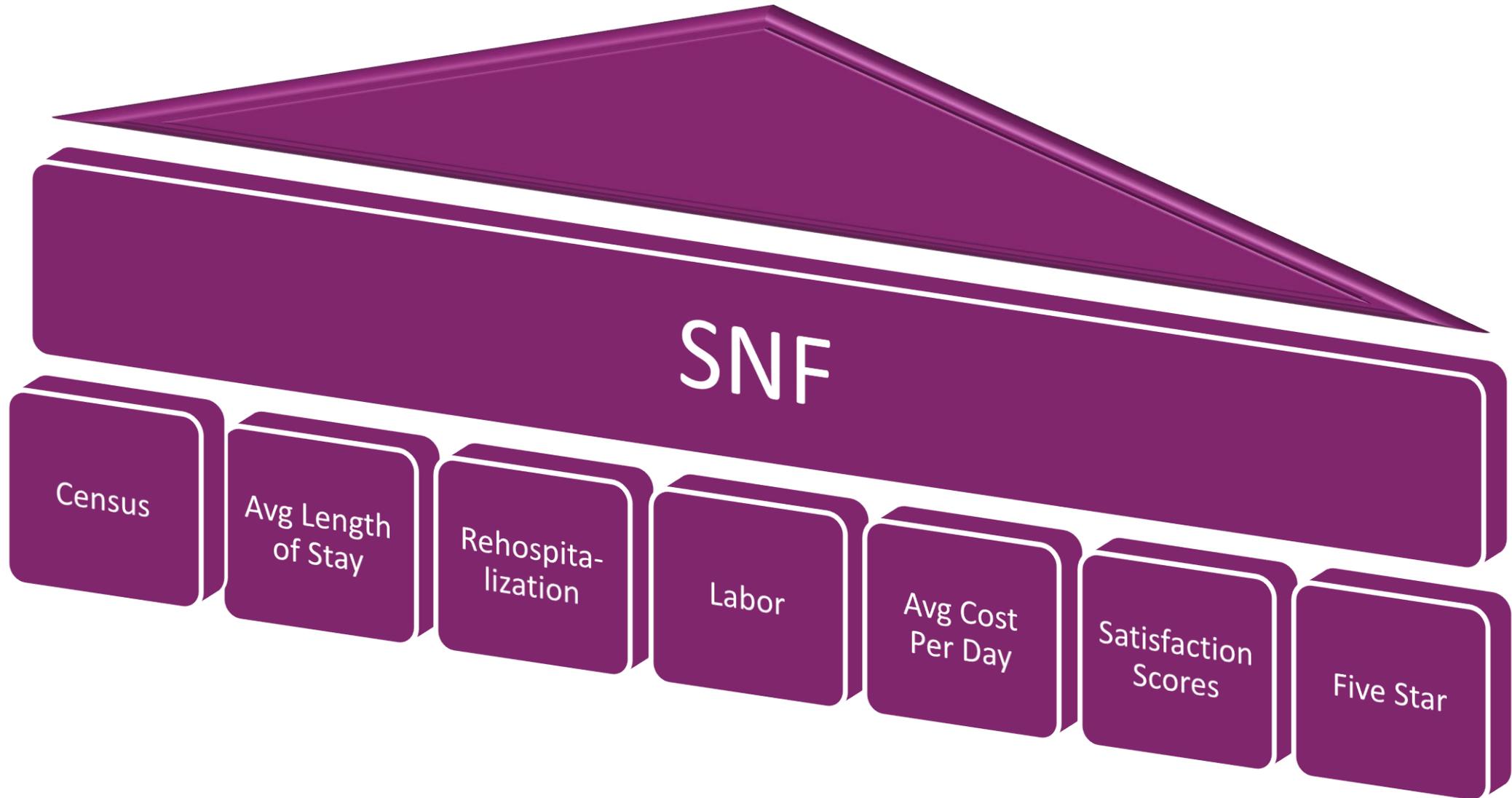
Year: 2014 Diagnosis Code: 5 items checked Payor: 2 items checked

LOS Trending by Payor

	Payor	Jan-2014	Feb-2014	Mar-2014	Apr-2014	May-2014
<input type="checkbox"/>	Medicare	50.00	50.00	50.00	50.00	50.00
<input type="checkbox"/>	Medicare Replacement	19.00	17.45	20.80	0.00	0.00
<input type="checkbox"/>	Total	46.01	44.81	47.72	50.00	50.00

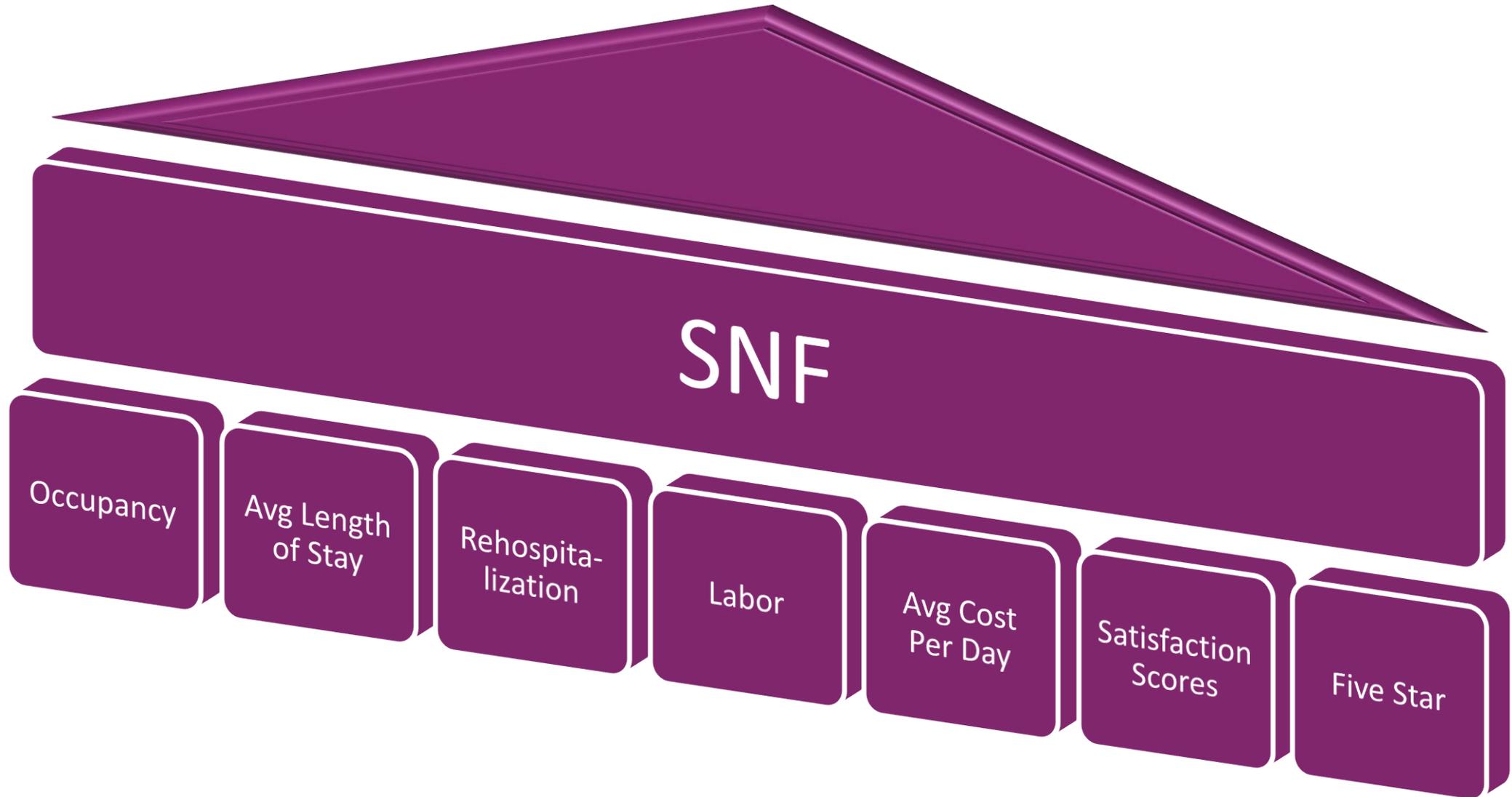
LOS Trending by Diagnosis

	Diagnosis Code	Diagnosis Description	Jan-2014	Feb-2014	Mar-2014
<input type="checkbox"/>	436	Cva	211.25	58.50	202.25
<input type="checkbox"/>	728.87	Muscle weakness-general	77.00	38.00	28.00
<input type="checkbox"/>	428.0	CHF NOS	44.00	16.00	23.00
<input type="checkbox"/>	428.9	Heart failure NOS	9.00	0.00	0.00
<input type="checkbox"/>	Total	Total	117.30	43.70	143.33



Polling Question #3

What is your top challenge in managing current operations?



Detail Employee Hours Labor To Census Overtime Ranking Approaching OverTime Overtime Percentage Part Time Employee Hrs Labor Trending

Department: All View By: PPD Show Consolidated:

View By Menu:

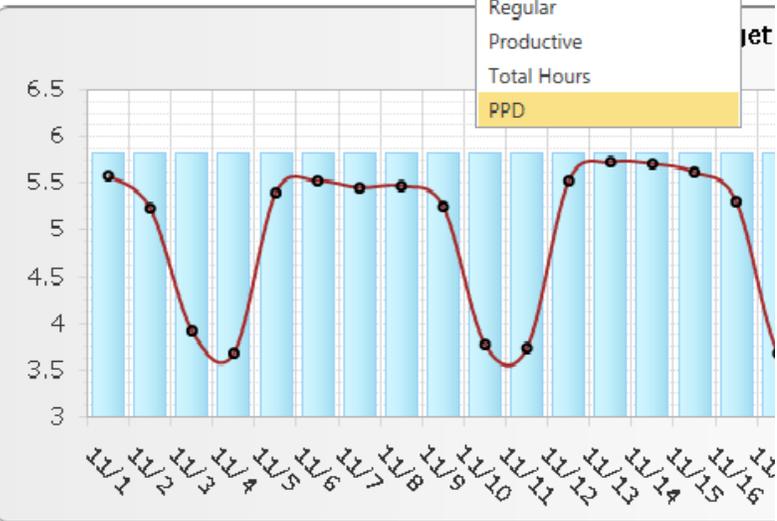
- Non-Productive
- Overtime
- Regular
- Productive
- Total Hours
- PPD**

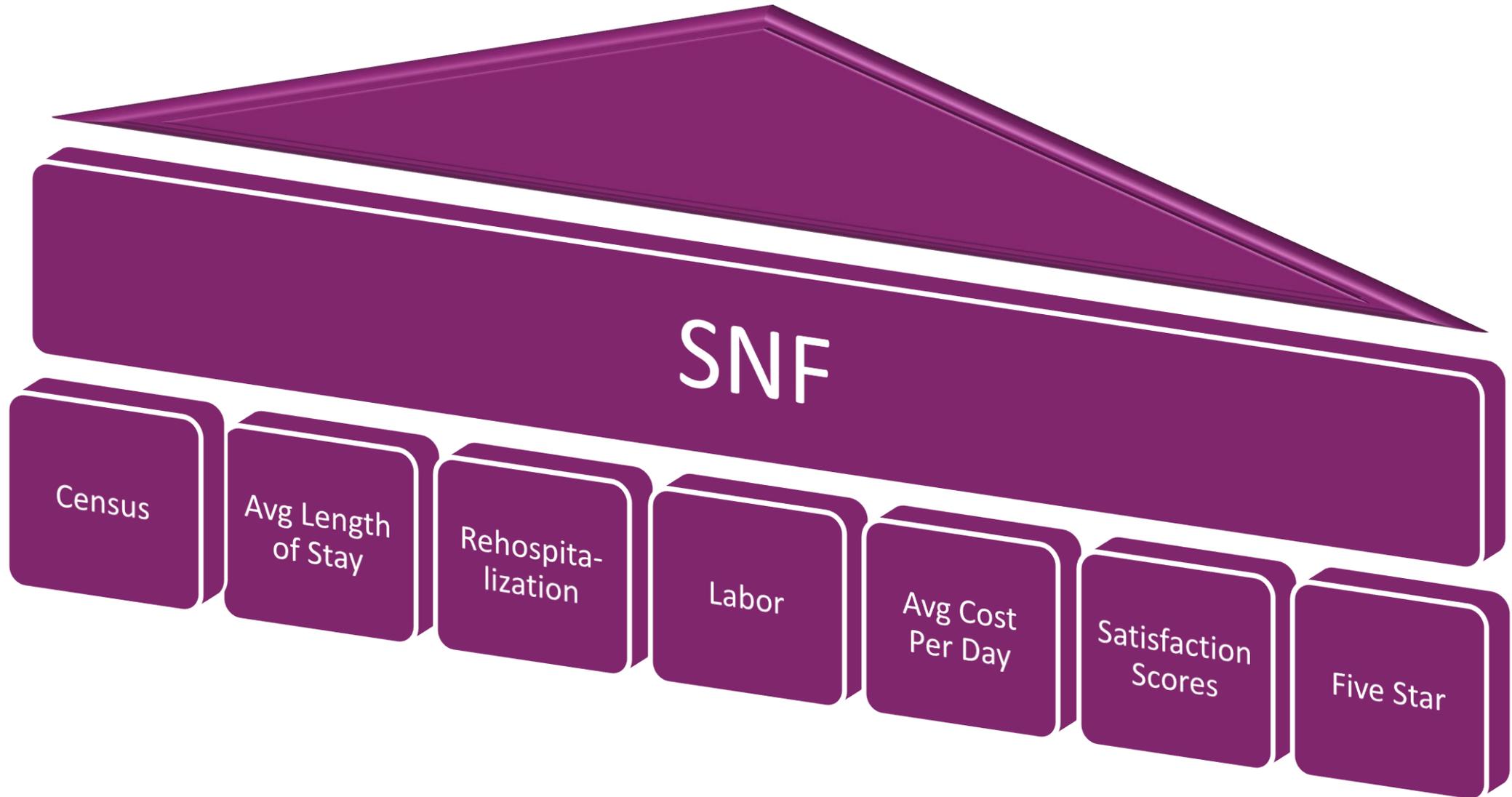
Labor Details Show Flex Budget

Dept Name	AVG	Budget	Variance	11/30/13 Sat	11/29/13 Fri	11/28/13 Thu	11/27/13 Wed	11/26/13 Tue	11/25/13 Mon	11/24/13 Sun	11/23/13 Sat	11/22/13 Fri	11/21/13 Thu
MDS CO	0.080	0.108	-0.028	0.108	0.127	0.124	0.125	0.126	0.000	0.000	0.078	0.005	0.079
Nursing Administrative	0.104	0.092	0.012	0.141	0.155	0.144	0.154	0.155	0.011	0.010	0.100	0.011	0.120
Nursing Services	3.022	3.330	-0.309	3.230	3.388	3.372	3.319	3.038	2.689	2.854	2.909	2.844	3.054
Nursing	3.206	3.531	-0.325	3.479	3.670	3.639	3.598	3.318	2.700	2.865	3.087	2.860	3.253
Activities	0.108	0.138	-0.030	0.144	0.169	0.160	0.158	0.107	0.017	0.044	0.098	0.027	0.142
Administration	0.393	0.524	-0.132	0.576	0.586	0.587	0.576	0.568	0.013	0.019	0.374	0.042	0.508
Dietary	0.547	0.602	-0.055	0.584	0.628	0.576	0.587	0.551	0.464	0.457	0.523	0.453	0.590
Housekeeping	0.286	0.464	-0.178	0.308	0.329	0.326	0.333	0.326	0.213	0.223	0.281	0.257	0.305
Laundry	0.141	0.228	-0.087	0.130	0.131	0.151	0.150	0.141	0.143	0.131	0.133	0.144	0.149
Maintenance	0.104	0.114	-0.010	0.152	0.160	0.162	0.166	0.139	0.019	0.016	0.112	0.016	0.129
Medical Records	0.038	0.069	-0.031	0.045	0.048	0.045	0.046	0.045	0.000	0.001	0.011	0.011	0.033
Social Services	0.072	0.069	0.004	0.100	0.103	0.115	0.113	0.112	0.000	0.005	0.062	0.009	0.080
Assisted Living	0.089	0.089	-0.001	0.095	0.098	0.095	0.105	0.108	0.074	0.073	0.087	0.075	0.092
Non-Nursing	1.778	2.296	-0.518	2.134	2.252	2.216	2.235	2.097	0.942	0.970	1.683	1.034	2.027
Total-Labor	4.984	5.827	-0.844	5.613	5.922	5.855	5.833	5.415	3.642	3.835	4.770	3.894	5.280

Labor Details Show F

Dept Name	AVG	Flex Budget	Variance	11/30/13 Sat	11/29/13 Fri	11/28/13 Thu
MDS CO	0.080	0.108	-0.028	0.108	0.127	0.124
Nursing Administrative	0.104	0.092	0.012	0.141	0.155	0.144
Nursing	3.022	3.330	-0.309	3.230	3.388	3.372





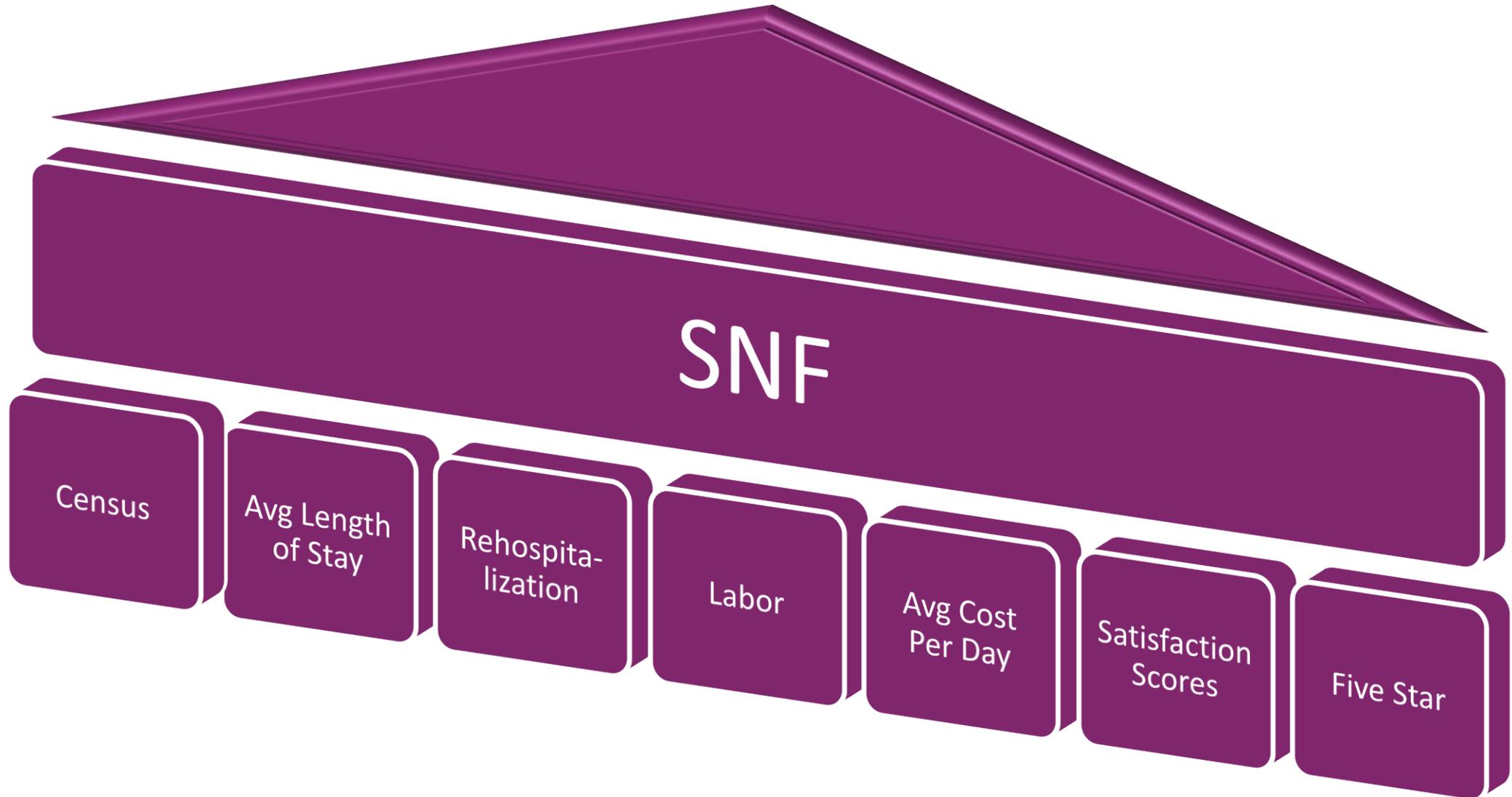
Census Labor Cash AR Clinical Financial 5 Star
Last Refresh: 02/06 10:59 AM

Cash Flow Cash Collection Cash Collection Ranking AR Aging DSO Outstanding Accounts AR > 90 days Trend Revenue Trending

View By Payor Type Month February, 2017

Cash Flow Analysis for February 2017

Name/Payor Type	Cash Collection Goal	\$ Coll. by 5th	MTD% by 5th	\$ Coll. by 10th	MTD% by 10th	\$ Coll. by 15th	MTD% by 15th	\$ Coll. by 20th	MTD%
Collections	153,783.05	-400.00	-0.26 %	-400.00	-0.26 %	0.00	0.00 %	0.00	
Hospice	652,795.02	10,867.44	1.66 %	10,867.44	1.66 %	0.00	0.00 %	0.00	
Insurance	1,077,190.50	40,847.30	3.79 %	40,847.30	3.79 %	0.00	0.00 %	0.00	
Managed Care	94,692.97	-7.06	0.00 %	-7.06	0.00 %	0.00	0.00 %	0.00	
Med Pending	221,284.68	0.00	0.00 %	0.00	0.00 %	0.00	0.00 %	0.00	
Medicaid	8,289,183.69	551,757.78	6.65 %	551,757.78	6.65 %	0.00	0.00 %	0.00	
Medicare A	2,458,343.09	0.00	0.00 %	0.00	0.00 %	0.00	0.00 %	0.00	
Medicare B	170,837.70	0.00	0.00 %	0.00	0.00 %	0.00	0.00 %	0.00	
Private	2,139,419.15	166,213.24	7.76 %	166,213.24	7.76 %	0.00	0.00 %	0.00	
Respite	2,000.00	0.00	0.00 %	0.00	0.00 %	0.00	0.00 %	0.00	
VA	53,263.90	0.00	0.00 %	0.00	0.00 %	0.00	0.00 %	0.00	
Total	15,312,793.75	769,278.70	5.02 %	769,278.70	5.02 %	0.00	0.00 %	0.00	



 CMS PBJ 

Cont. Emp. Data Entry

Cont. Emp. Hrs Entry

Emp. Data Errors

Mthly Hrs. Rev.

CMS Census Data

Data Verification

Download PBJ File

Labor Category Mapping

Training Videos

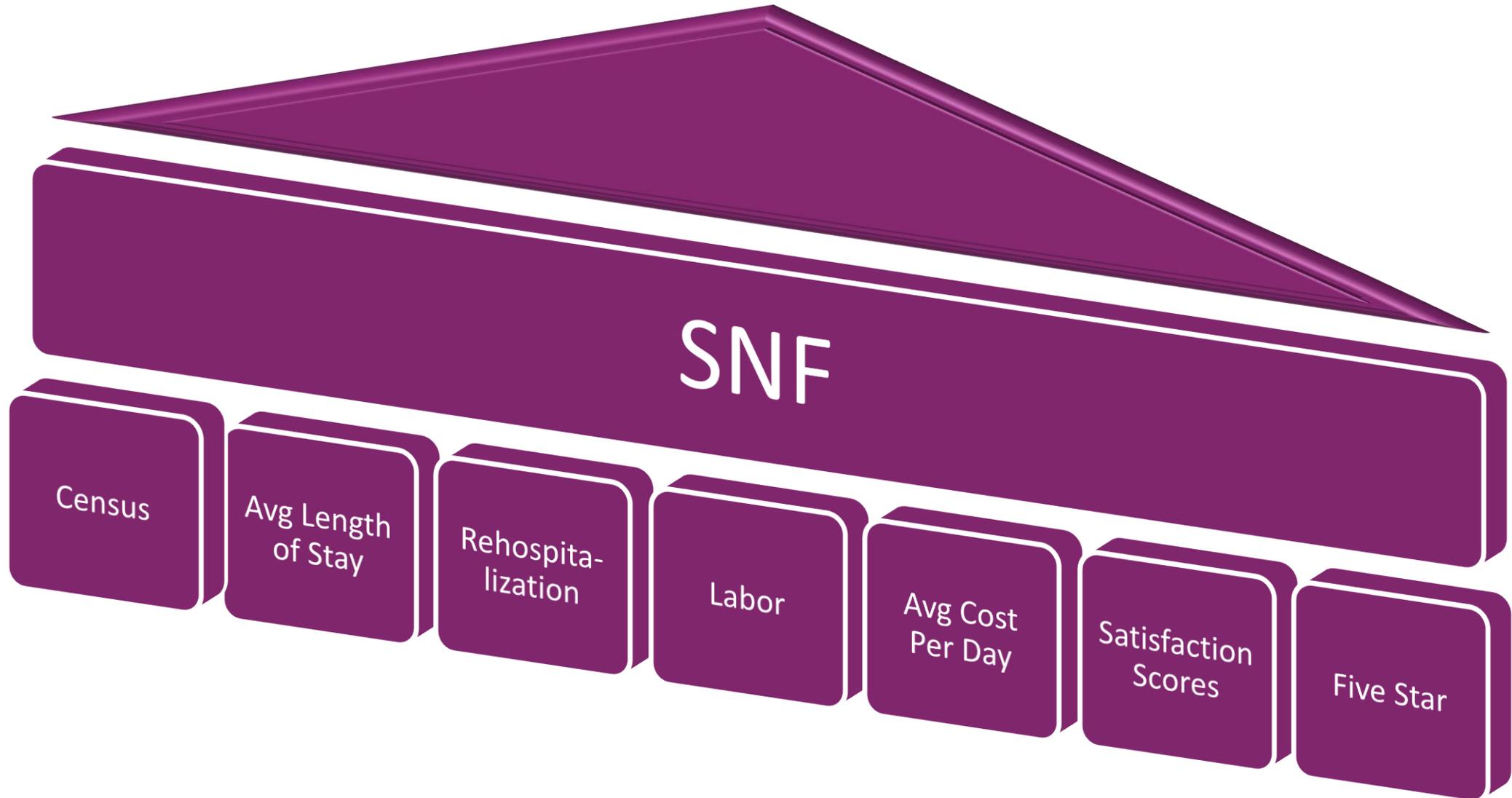
Facility:

Month:

+ Add new record

 Refresh

Delete	Edit	Facility	Month	Medicaid Census	Medicare	Others
	Edit	Facility 80	September 2016	100	20	15
	Edit	Facility 80	July 2016	100	100	10
	Edit	Facility 80	June 2016	50	50	50
	Edit	Facility 80	May 2016	100	100	30
	Edit	Facility 80	April 2016	12	12	30



Overall By Metric

Facility Ratings				
Facility	Overall Rating	Health Inspection Rating	Quality Measures Rating	Staffing Rating
ABIGAIL HOUSE FOR NURSING & REHABILITATION LLC 1105 -1115 LINDEN STREET CAMDEN, NJ 8102	★★★★☆	★★★★☆	★★★★☆	★★★★☆
ABRAMSON RESIDENCE 1425 HORSHAM ROAD NORTH WALES, PA 19454	★★★★★	★★★★☆	★★★★★	★★★★☆
AMERICAN LUTHERAN HOME-MONDOVI 200 MEMORIAL DR MONDOVI, WI 54755	★★★★☆	★★★★☆	★★★★☆	★★★★☆
BIG SANDY MEDICAL CENTER LTC 166 MONTANA AVE E BIG SANDY, MT 59520	★★★★☆	★★★★☆	★★★☆☆	★★★★★
CENTRAL WASHINGTON HOSPITAL TRANSITIONAL CARE UNIT 1201 SOUTH MILLER STREET WENATCHEE, WA 98801	★★★★★	★★★★★	★★★★☆	☆☆☆☆☆
COAST FORK NURSING CENTER 515 GRANT STREET COTTAGE GROVE, OR 97424	★★★★☆	★★★★☆	★★★★★	★★★★☆
COMMUNITY NURSING HOME OF ANACONDA 615 MAIN ST ANACONDA, MT 59711	★★★★☆	★★★★☆	★★★★☆	★★★★★
CORVALLIS MANOR 160 NE CONIFER BLVD CORVALLIS, OR 97330	★★★★☆	★★★★☆	★★★★☆	★★★★☆
TRANSITIONS HEALTHCARE NORTH HUNTINGDON 8850 BARNES LAKE ROAD NORTH HUNTINGDON, PA 15642	★☆☆☆☆	★☆☆☆☆	★☆☆☆☆	★★★☆☆

New 2016 Five Star Measures

Short-stay rehospitalizations

Short-stay discharge to community

Short-stay emergency room visits

Short-stay improvement in function (ADL)
from admission to discharge

Long-stay decline in mobility

New QM Details

July 2016 50%

January 2017 100%

All QMs moved to 4-quarter average

ADL cut points based on national

Welcome CHERYL FIELD What's New Profile Admin Log Out

primeVIEW

Start Date: 11/1/2013 End Date: 11/30/2013 Refresh

Home Reports Alerts primeVIEW primeCOM primeCLAIMS primeFORCE CMS PBJ Pinnacle PointRight Pathway NR MIV

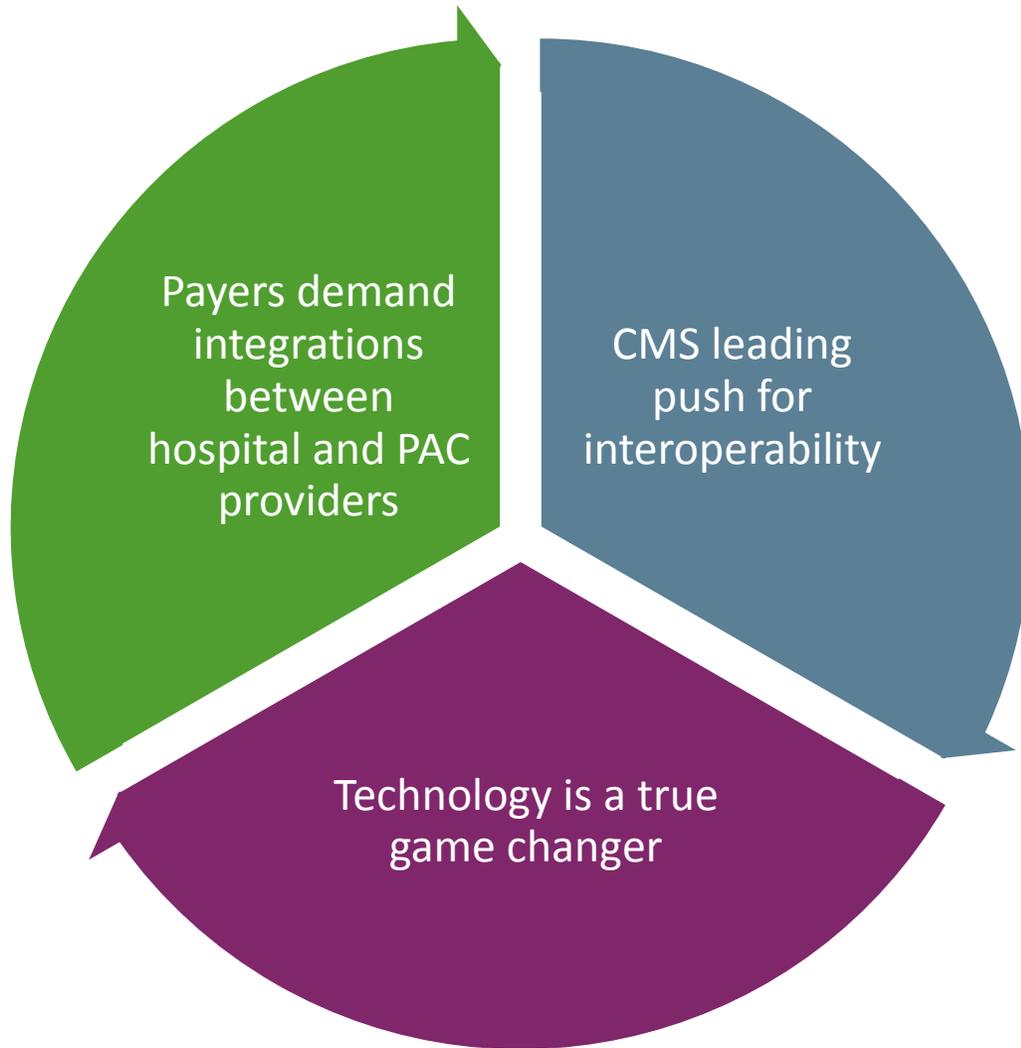
All Regions All Locations All State All Groups All Type

Census Occupancy Labor Cash AR Clinical Rehab Financial 5 Star RAC Audit Wages Last Refresh: 11/01 12:00 AM EST

Facility Ratings Deficiencies and Fines **Quality Measures** Compare Local Facilities Staff PPD Rating/Trending Five Star Info

Quality Measures

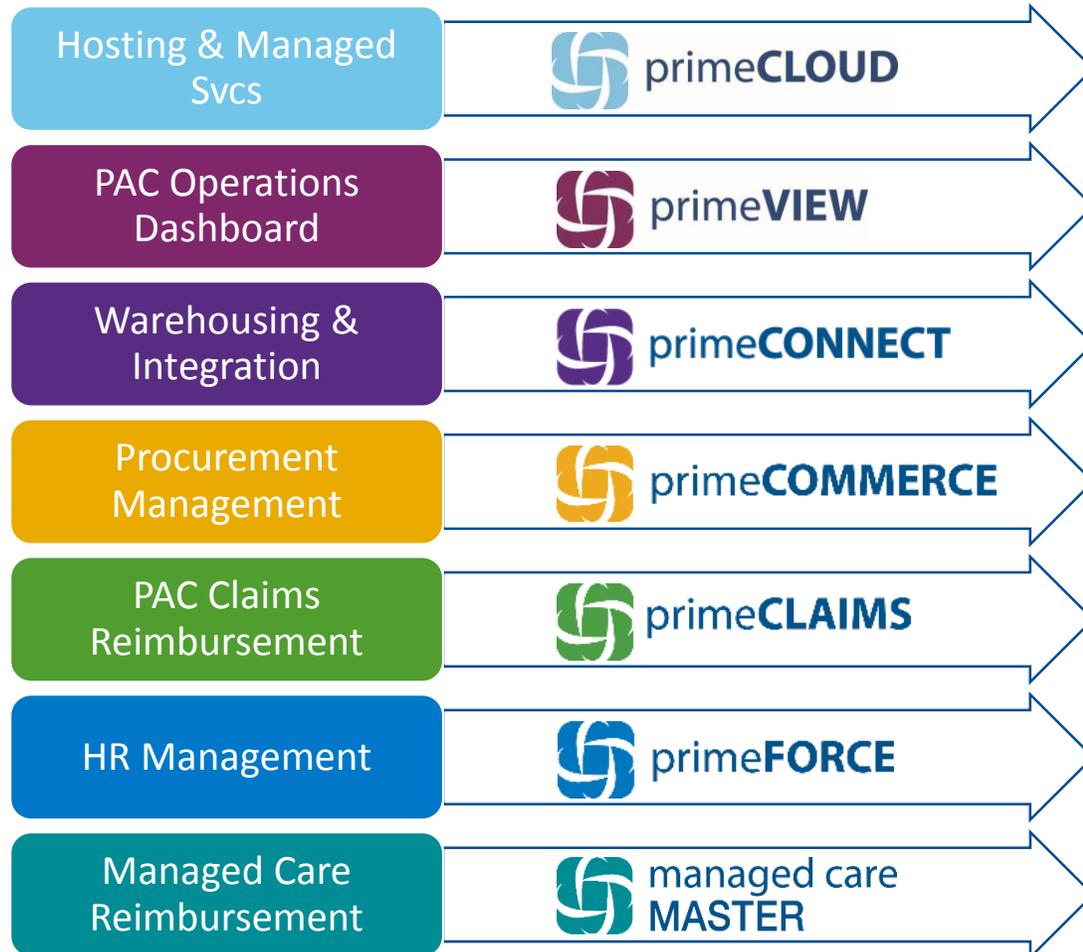
Facility	Measure Description	Used in QM 5 Star Rating	Q1 Measure Score	Q2 Measure Score	Q3 Measure Score	Q4 Measure Score	4 QTR Average	Average State Measure	Average National Measure	Q1 Quarter Dates
	401 - Percent of Long Stay Residents Whose Need for Help with ADLs has Increased	True	9.40 %	5.80 %	6.30 %	0.00 %	7.20 %	14.60 %	0.00 %	2013Q4
	402 - Percent of Long Stay Residents Who Self Report Moderate to Severe Pain	True	0.00 %	0.00 %	0.60 %	0.00 %	0.20 %	3.90 %	0.00 %	2013Q4
	403 - Percent of High Risk Long Stay Residents With Pressure Ulcers	True	4.60 %	5.70 %	6.80 %	0.00 %	5.60 %	7.90 %	0.00 %	2013Q4
	404 - Percent of Long Stay Residents Who Lose Too Much Weight	False	2.50 %	1.30 %	3.80 %	0.00 %	2.60 %	7.60 %	0.00 %	2013Q4



Where do you find your data?

Questions

Use your GoToWebinar control panel to chat us!



Thanks for attending.

Expect replay/presentation via email

Visit www.primecaretech.com to view our 2-minute demo video

Contact Bill Briggs at
o:770-255-3684 | c: 203-505-4499
bill.briggs@primecaretech.com